

# Castle Brook care village

## Key information including fees



Good

Last rated:  
4 February 2020



Free WiFi at this home

Kate Bradshaw

General Manager



Valid from 1st April 2024

### Fees for this home



Residential care rate (per week)

£1734



Dementia/advanced residential care rate (per week)

£1851



Double apartment rate (per week)

£3017



Additional supplements (per week - if applicable)

Garden room £55



### What's included in your weekly fee

#### Services including...

- room accommodation
- heating and lighting
- laundry services
- access to TV and sitting rooms
- food
- non-alcoholic drinks
- snacks

#### Personal care including...

- care and support from staff
- use of aids and appliances available in the home such as hoists, lifts and occasional use wheelchairs



Fees are payable one month in advance on the first day of each month, usually by standing order. Fees are reviewed annually and will usually rise by no more than 2.0% above the percentage increase in National Living Wage (except in exceptional circumstances)

### How fees compare with other providers locally



As a guide, other providers' fees for residential and dementia care homes (older people) in Kenilworth, Leamington and Warwick range from approximately £1,100 to £2,000 per week\*



### Lifestyle services paid for separately

#### Typical services paid for separately include...

- daily papers
- hairdressing charges
- clothing
- dry cleaning
- personal toiletries
- meals for your visitors
- chiropody
- costs of special outings and events
- private healthcare not covered by the NHS
- travel costs e.g. public or private transport to medical appointments

### Funding type accepted at this home



Socially funded e.g. local authority



Privately funded e.g. your own funds



CHC or similar

## Summary of key information

### Key features at Castle Brook - Common Lane, Kenilworth, CV8 2EQ

Castle Brook is home for up to 88 older people and people living with dementia, providing residential care and short-term respite care. It typically has a staffing ratio of one member of staff to five residents. Facilities at the home include:



Single rooms



Double apartments



Ensuite facilities



Household kitchen



Communal lounge & TV



Lift to each floor



Gardens



Rooftop bowling green



Bike-for-two



Outdoor gym



Spa bath



Launderette



Cafe and shop



Cinema



Hair salon



Acoustic monitoring

At every WCS Care home:



Electronic care planning



Relatives' Gateway



Free WiFi



## What people say about Castle Brook

THIS IS TO CERTIFY THAT  
Castle Brook  
HAS A CAREHOME.CO.UK  
REVIEW SCORE OF

9.7

March 2024  
Maximum Review Score is 10, and the  
Score was calculated from 14 Reviews made  
by residents or family/friends of residents.

### Reviews on our website

★★★★★ 27 Feb 2024

First impressions when my mother was taken into care at Castle Brook was good and since has moved...

John H (Son of Resident)

★★★★★ 14 Feb 2024

Every time I come up and visit Castle Brook I am so impressed by how lovely and kind the staff...

Jackie B (Daughter-in-law of Resident)

★★★★★ 27 Dec 2023

The staff at Castle Brook have supported my mother since the summer. My mother was transferred to...

A M (Son of Resident)

carehome.co.uk



As at 5 March 2024 - find more reviews for Castle Brook at [carehome.co.uk](https://carehome.co.uk)

## Important terms and conditions

### Deposits including damage charges

We do not require an upfront deposit. We also won't charge a fee to replace carpets or redecorate your room if you vacate it (known as a dilapidation fee).

### Running out of private funding

We'll support privately-funded residents to apply for social funding, if their financial situation means they can no longer meet the requirements for privately-funded care, so we will not ask residents to move out.

### Notice conditions

If you wish to end your contract with us, please notify the home manager in writing with these notice periods: within 14 days of signing the contract (immediately); before your six-week trial ends (at least 7 days); after your six-week trial (at least four weeks).