# The Limes

## Key information including fees

Care Quality Commission
**Good**
Last rated:
19 September 2018

RECOMMENDED ON carehome.co.uk

Free WiFi at this home



Karen Hall
Home Manager

## Valid from 01 April 2021

### Fees for this home

| | |
|---|---|
| **Residential care rate** (per week) | £872 |
| **Dementia/advanced residential care rate** (per week) | £1050 |
| **Additional supplements** (per week - if applicable) | Premium room £65<br>Ensuite £20 |

Fees are payable one month in advance on the first day of each month, usually by standing order. Fees are reviewed annually and will rise by no more than 2.0% above the percentage increase in National Living Wage

### How fees compare with other providers locally

As a guide, other providers' fees for residential and dementia care homes (older people) in Stratford-upon-Avon range from approximately **£760** to **£1650** per week*

### What's included in your weekly fee

**Services including...**

- room accommodation
- heating and lighting
- laundry services
- access to TV and sitting rooms
- food
- non-alcoholic drinks
- snacks

**Personal care including...**

- care and support from staff
- use of aids and appliances available in the home such as hoists, lifts and occasional use wheelchairs

### Lifestyle services paid for separately

**Typical services paid for separately include...**

- daily papers
- hairdressing charges
- clothing
- dry cleaning
- personal toiletries
- meals for your visitors
- chiropody
- costs of special outings and events
- private healthcare not covered by the NHS
- travel costs e.g. public or private transport to medical appointments

### Funding type accepted at this home

- **Socially funded e.g. local authority**
- **Privately funded e.g. your own funds**
- **CHC or similar**


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*based on available data for similar services in August 2020

# Summary of key information

## Key features at The Limes - Alcester Road, Stratford-upon-Avon, CV37 6PH

The Limes is home for up to 30 older people and people living with dementia, providing residential care and short-term respite care. It typically has a staffing ratio of one member of staff to five residents. Facilities at the home include:

- Single rooms
- Ensuite facilities in most rooms
- Household kitchen
- Communal lounge & TV
- Lift to each floor
- Gardens
- Patio area
- Visiting pod/rooms
- Conservatory
- Greenhouse
- On-site parking
- On a bus route
- Close to local amenities

At every WCS Care home: Electronic care planning | Relatives' Gateway | Free WiFi for residents and visitors

# What people say about The Limes

Reviews on our website

carehome.co.uk

★★★★★ 11 Oct 2021
They looked after my grandmother extremely well and made the last few weeks feel happy and safe....
Nicola H (Granddaughter of Resident)

★★★★★ 1 Oct 2021
The Limes has been the ideal care home for my mother. Consistent high level of care and...
Timothy M (Son of Resident)

★★★★★ 16 Jul 2021
Friendly, helpful staff who looked after my mum well. She was very well served with cups of tea and...
Helena C (Daughter of Resident)

RECOMMENDED ON carehome.co.uk

As at 13 October 2021 - find more reviews for The Limes at carehome.co.uk

# Important terms and conditions

**Deposits including damage charges**
We do not require an upfront deposit. We also won't charge a fee to replace carpets or redecorate your room if you vacate it (known as a dilapidation fee).

**Running out of private funding**
We'll support privately-funded residents to apply for social funding, if their financial situation means they can no longer meet the requirements for privately-funded care, so we will not ask residents to move out.

**Notice conditions**
If you wish to end your contract with us, please notify the home manager in writing with these notice periods: within 14 days of signing the contract (immediately); before your six-week trial ends (at least 7 days); after your six-week trial (at least four weeks).

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