

Castle Brook care village

Key information including fees



Good

Last rated:
4 February 2020



Free WiFi at this home


Jo Bullingham

General Manager



Valid from 01 April 2021

Fees for this home

 Residential care rate (per week) **£1200**

 Dementia/advanced residential care rate (per week) **£1300**

 Double apartment rate (per week) **£1880**

 Additional supplements (per week - if applicable) **£50**
Garden room



Fees are payable one month in advance on the first day of each month, usually by standing order. Fees are reviewed annually and will rise by no more than 2.0% above the percentage increase in National Living Wage

How fees compare with other providers locally



As a guide, other providers' fees for residential and dementia care homes (older people) in Kenilworth, Leamington and Warwick range from approximately **£650 to £1,600** per week*



What's included in your weekly fee

Services including...

- room accommodation
- heating and lighting
- laundry services
- access to TV and sitting rooms
- food
- non-alcoholic drinks
- snacks

Personal care including...

- care and support from staff
- use of aids and appliances available in the home such as hoists, lifts and occasional use wheelchairs



Lifestyle services paid for separately

Typical services paid for separately include...

- daily papers
- hairdressing charges
- clothing
- dry cleaning
- personal toiletries
- meals for your visitors
- chiropody
- costs of special outings and events
- private healthcare not covered by the NHS
- travel costs e.g. public or private transport to medical appointments

Funding type accepted at this home



Socially funded e.g. local authority



Privately funded e.g. your own funds



CHC or similar



wcs-care.co.uk/castle-brook



01926 353 160

Summary of key information

Key features at Castle Brook - Common Lane, Kenilworth, CV8 2EQ

Castle Brook is home for up to 88 older people and people living with dementia, providing residential care and short-term respite care. It typically has a staffing ratio of one member of staff to five residents. Facilities at the home include:



Single rooms



Double apartments



Ensuite facilities



Household kitchen



Communal lounge & TV



Lift to each floor



Gardens



Rooftop bowling green



Launderette



Cafe and shop



Hair salon



Spa bath



Cinema



Bike-for-two



Visiting rooms



Acoustic monitoring

At every WCS Care home:



Electronic care planning



Relatives' Gateway



Free WiFi for residents and visitors



What people say about Castle Brook

THIS IS TO CERTIFY THAT

Castle Brook

HAS A CAREHOME.CO.UK REVIEW SCORE OF

9.2

March 2021

Maximum Review Score is 10, and the Score was calculated from 12 Reviews made by residents or family/friends of residents.

Reviews on our website

★★★★☆ 24 Sep 2020

Friendly environment and atmosphere. Staff always friendly and welcoming to us and family when we...

Judy R (Daughter-in-law of Resident)

★★★★★ 21 Sep 2020

At home, my mother would not eat. Since she has been in Castle Brook, she hasn't missed a meal. The...

Clare S (Daughter of Resident)

★★★★☆ 21 Sep 2020

Initially, both parents went into Castle Brook. They were delighted to be together in one suite,...

Christine H (Daughter of Resident)



As at 20 March 2021 - find more reviews for Castle Brook at [carehome.co.uk](https://www.carehome.co.uk)

Important terms and conditions

Deposits including damage charges

We do not require an upfront deposit. We also won't charge a fee to replace carpets or redecorate your room if you vacate it (known as a dilapidation fee).

Running out of private funding

We'll support privately-funded residents to apply for social funding, if their financial situation means they can no longer meet the requirements for privately-funded care, so we will not ask residents to move out.

Notice conditions

If you wish to end your contract with us, please notify the home manager in writing with these notice periods: within 14 days of signing the contract (immediately); before your six-week trial ends (at least 7 days); after your six-week trial (at least four weeks).