

# Keeping you safe when you move into a WCS Care home

We understand the decision to move into a care home can be incredibly hard and emotional.

We'd like to provide you with some information about what life will be like if you choose to live with us, and what we're doing to keep residents and staff safe.

## Day-to-day life in a WCS Care home

Our ambition at WCS Care is *Every Day Well Lived*. This means that every day our carers focus on providing moments of happiness, connection and love that keep residents in touch with their past whilst enjoying the present.

The coronavirus outbreak does mean, that like every household in the country, we have to do things slightly differently now, but our focus remains the same.

### What we're doing differently

**Residents are used to seeing staff wearing their PPE – and staff are used to wearing this now.**

We have plenty of PPE because we've established our own supply chain which means we don't have to rely on others for this.



**Essential visitors are checked for signs of illness and asked to use our spraygates** to reduce the risk of bringing infections into the home. The gates use a natural antiseptic product that has been proven to kill 99.99% of bacteria and viruses.

**We've created safe indoor visiting rooms and garden pods** with separate entrances for residents and visitors, and floor-to-ceiling glass partitions. Residents have also been enjoying socially-distanced garden visits as well as using video calls and the Relatives' Gateway to stay in touch with family and friends.

**Socially distanced activities are taking place** both inside and outdoors, from exercise classes to church services.

**Staff and residents are being tested** as often as possible to check for infection.

**We take our duty of care to residents seriously** and have specific moving-in risk assessments in place to keep you, our existing residents and staff safe. We'll explain these when we complete our care assessment with you. On the day you move in, a family member will be offered PPE to help you move and settle into your new home.

## Find out more

If you'd like to take a look at the home and our bedrooms, we're happy to arrange a video tour or supply you and/or a family member with PPE to come and take a look around at a prearranged time. We're here to help and are happy to answer any questions you may have about moving into a care home.

To find out more about living with us speak to **Philip Rainsford**, our **Trusted Advisor**, by calling **01926 864 242** and choosing option 1 or email him at [p.rainsford@wcs-care.co.uk](mailto:p.rainsford@wcs-care.co.uk)



## Other key contacts

Rugby – Drovers House  
Kenilworth – Castle Brook  
Warwick – Woodside Care Village



**Pearl Mackey**  
Service Manager [p.mackey@wcs-care.co.uk](mailto:p.mackey@wcs-care.co.uk)  
07815 838 799

Lillington – Four Ways  
Leamington Spa – Sycamores  
Rugby – Dewar Close & Westlands  
Stratford-Upon-Avon – The Limes



**Josephine Rugg**  
Service Manager [j.rugg@wcs-care.co.uk](mailto:j.rugg@wcs-care.co.uk)  
07802 728 443

Nuneaton – Attleborough Grange & Drayton Court  
Bedworth – Fairfield  
Younger Adult Services – Mill Green & Newlands



**Deb Hughes**  
Service Manager [d.hughes@wcs-care.co.uk](mailto:d.hughes@wcs-care.co.uk)  
07704 308 786

## WCS Care Group Ltd

Head Office:  
Newlands, Whites Row,  
Kenilworth, CV8 1HW

T 01926 864 242  
E [info@wcs-care.co.uk](mailto:info@wcs-care.co.uk)  
W [www.wcs-care.co.uk](http://www.wcs-care.co.uk)

@WCS\_Care  
 [facebook.com/wcs-care](https://www.facebook.com/wcs-care)  
Registered Charity no: 1012788